

PRACTICE TIPS: Cultural Competence Resources

Academy of Nutrition and Dietetics

The Academy of Nutrition and Dietetics (Academy) is dedicated to promoting health equity and eliminating systemic barriers while advancing the principles of inclusion, diversity, equity and access (<u>IDEA</u>) to improve health outcomes for individuals, communities, providers and organizations.

The Academy recognizes and respects differences in ability, age, creed, culture, education, ethnicity and race, gender, gender identity, geographic region, language, lived experiences, mental health, military experience, national origin, physical appearance, political affiliation, religion, sexual orientation, socioeconomic characteristics, values, work experiences and all types of diversity in the nutrition and dietetics profession.

Commission on Dietetic Registration

RDNs and NDTRs are required to complete at least 1 hour of continuing professional education (1 CPEU) related to ethics OR health equity during each five-year recertification cycle. As defined in the Definition of Terms list, "Equity is the absence of avoidable, unfair, or remediable differences among groups of people, whether those groups are defined socially, economically, demographically or geographically or by other means of stratification. "Health equity" or "equity in health" implies that ideally everyone should have a fair opportunity to attain their full health potential and that no one should be disadvantaged from achieving this potential.

Practitioners can find performance indicators for their learning plan related to health equity in the <u>Essential Practice Competencies</u>.

Other Resources

Below is a non-exhaustive list of resources offered by community, regulatory, and government agencies that address cultural competency in various settings.

Community Toolbox

• The <u>Community Toolbox</u> is a free, online resource for those working to build healthier communities and bring about social change.

U.S. Department of Health and Human Services Office of Minority Health and Health Disparities

<u>Cultural and Linguistically Appropriate Services (CLAS):</u> standards are primarily directed at health care
organizations; however, individual providers are also encouraged to use the standards to make their
practices more culturally and linguistically accessible. The principles and activities of culturally and
linguistically appropriate services should be integrated throughout an organization and undertaken in
partnership with the communities being served. Find an overview, the standards and crosswalk, and other
resources in the link above.

Centers for Disease Control and Prevention (CDC)

<u>Racial and Ethnic Approaches to Community Health (REACH)</u>: a national program that serves as the
cornerstone of CDC's efforts to eliminate racial and ethnic disparities in health. Through REACH, CDC
supports grantee partners that establish community-based programs and culturally appropriate
interventions to eliminate health disparities among African Americans, American Indians,
Hispanics/Latinos, Asian Americans, Alaska Natives, and Pacific Islanders.

Agency for Healthcare Research and Quality (AHRQ)

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- Academy of Nutrition
- <u>The National Healthcare Quality and Disparities Reports</u> measure trends in effectiveness of care, patient safety, timeliness of care, patient centeredness, and efficiency of care. The report presents in chart form the latest available findings on quality of and access to health care.
- AHRQ commissioned the University of North Carolina at Chapel Hill to develop and test this <u>Health</u>
 <u>Literacy Universal Precautions Toolkit</u>. The toolkit offers primary care practices a way to assess their
 services for health literacy considerations, raise awareness of the entire staff, and work on specific areas.

National Committee for Quality Assurance

The webpage outlines the <u>National Committee for Quality Assurance's information and resources on</u>
 <u>health equity.</u> It includes information that outlines their strategy, allies and partners, and position
 statements.

The Joint Commission

- "Joint Commission standards have supported the provision of care, treatment, and services in a manner that is sensitive and responsive to individual patient needs for many years. Since care spans a broad continuum and involves a complex interplay of both individual and system behaviors, the standards that support effective communication, cultural competence, and patient- and family-centered care are found throughout the Comprehensive Accreditation Manual for Hospitals (CAMH)."
 - o Resources on health care equality

In this Practice Tips, the CDR has chosen to use the term RDN to refer to both registered dietitians (RD) and registered dietitian nutritionists (RDN) and to use the term NDTR to refer to both dietetic technician, registered (DTR) and nutrition and dietetics technician, registered (NDTR).